MAERKI BAUMANN & CO. AG

PRIVATBANK

Mobile Banking setup

These instructions will walk you through how to install and activate the Maerki Baumann Mobile Banking app on your smartphone, allowing you to use your e-banking fully even when you're on the go. It is important to carry out the necessary setup steps in your personal e-banking portal in order to link the Mobile Banking app seamlessly and securely to your contract and make optimum use of all the available functions.

To begin setting up Mobile Banking, please ensure that you have the following to hand or have already completed the respective steps:

- An active e-banking account (contract number and password) is required to set up mobile banking.
- A smartphone or tablet to install the Mobile Banking app
- Another device to activate your Mobile Banking

Installing the Mobile Banking app

To install the Maerki Baumann Mobile Banking app on your smartphone, you have the following options:

- You can scan the appropriate QR code for your operating system (Apple iOS or Android). This will take you directly to the relevant app store where you can download the app.

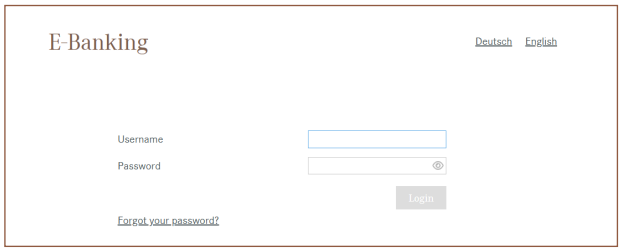
Apple App Store (iOS)

Google Play Store (Android)

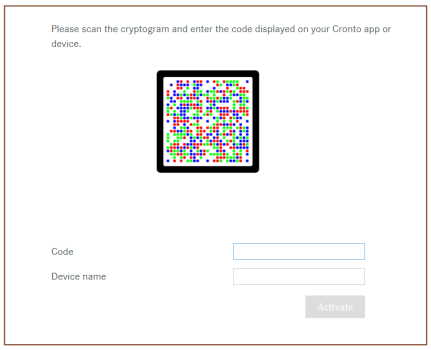
- Alternatively, you can also search for and install the Mobile Banking app directly in your device's app store.

Mobile Banking activation

1. To activate your Mobile Banking, please open the e-banking login page on your Internet browser of your device:
   https://ebanking.maerki-baumann.ch
2. There, please enter your contract number and password.

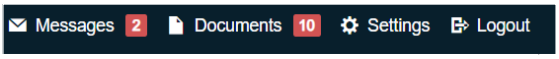


3. After logging in, you will be taken to the activation page.
4. You will now need your CrontoSign Swiss app to scan the mosaic shown on your monitor.

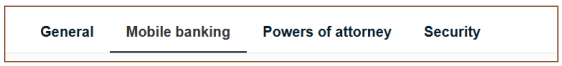


5. The CrontoSign Swiss app will then generate a code, which you should enter in the "Code" field in e-banking.
6. The system will now automatically log you into your e-banking.

7. Navigate to the “Settings” menu item at the top of the e-banking screen.



8. Under “Settings”, please select the item “Mobile Banking” in order to make the necessary settings.

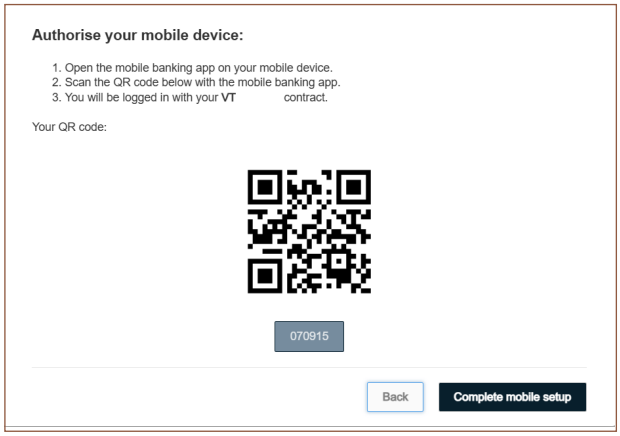


9. Please click on “Set up Mobile Banking with QR code”. The following will then be displayed on your screen:

10. The system will now prompt you to enter your current e-banking login password in the field on the left. Please set a new password for your Mobile Banking access, which must be based on the password rules. The Mobile Banking password must not be the same as the password you already use for e-banking.

11. After you have set a Mobile Banking password, please click on “Generate QR code”.

12. A QR code will now be displayed in your e-banking window. Please scan this using your Mobile Banking app (NOT the CrontoSign Swiss app) and complete the setup process.



13. The system will now automatically log you into your Mobile Banking. Your e-banking contract is now also activated for the Mobile Banking app.

Would you like to register additional devices for your Mobile Banking?

If so, you can do so easily: in e-banking, click on “Settings” and then on “Mobile Banking”. You can add new devices there at any time by repeating the activation process that has already been performed.

What do you need to do if your smartphone, tablet or device is lost or stolen?

If your smartphone or tablet is lost or stolen, please contact your client advisor immediately. We will block the devices in question and thus ensure that it is no longer possible to use them to log into your e-banking. We will also be happy to assist you with the next steps.

Do you no longer have access to the smartphone or tablet you registered with Mobile Banking?

If you install the CrontoSign Swiss app on a new smartphone or tablet and you no longer have access to your old, already registered smartphone or tablet, you must first contact us by phone for security reasons. Please contact your client advisor to have your old device removed.

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